

# Wiltshire Leaving Care Service

## Project Information Sheet

**This service is provided for those young people who are leaving the care system or are working with Children's Safeguarding Teams.**

**We take referrals from outside of Wiltshire but we are a Tier One block provider for Wiltshire Council.**

### Mission

To provide accommodation for 11 young people with a variety of support needs in a supportive, stimulating and safe environment, enabling them to make life changes and develop so that they are able to move on into successful independent living.

### Location

Our properties are all located within walking distance of town centres, leisure facilities and colleges. We have good relationships with other partner agencies who can offer support across a wide range of needs.

### Staff

Our service is staffed according to the hours required by individual packages but all properties have overnight staff. Alabaré has been an Investor in People since 2001.

### Aims

- To provide a safe place for young people to live, learn and make the transition to independent adulthood.
- To enable service users to build constructive and positive relationships within the community.
- To encourage an awareness of personal responsibility around safety and security.
- To enable service users to enjoy, identify and pursue their aspirations through training, education, employment and hobbies, thus increasing their confidence and self worth.
- To increase awareness around physical and mental wellbeing and enable service users to access health services.

### Eligibility and referrals

All referrals must come through Children Services and if the referral is from Wiltshire, then this must come through Children's Services Buyers.

### Personal Support Plans

All residents are allocated a key worker and together agree a support plan based on a thorough assessment of their individual needs. Staff signpost residents to appropriate agencies.

### Length of stay

Until the age of 18 or longer depending on the support needs of the individual.

### Facilities

All young people have their own room with a lockable door. Each room has a chest of drawers, bed, bedside tables, bedside lamp, wardrobe. Each house has communal areas, a kitchen, and laundry facilities. Each house has an outside space.

### Policies

- No smoking in the project
- Project are dry no alcohol allowed
- We have a no drugs tolerance policy including legal highs
- 24 hour residents access
- Visitors permitted between 9am and 10pm
- Complaints/Harassment procedure for residents

### Funding and external reviews

This project is funded by the Local Authority and payment of rent.

### Equal opportunities and confidentiality

Alabaré believes in equal opportunities and will not discriminate against service users on any basis. Information about services users is regarded as confidential and is safeguarded.

### For further information

Please contact Katy Mascall Service Manager on 07795 035380 or email [k.mascall@alabare.co.uk](mailto:k.mascall@alabare.co.uk)

The information in this document is intended as guidance only and is subject to change without prior notification. Please call 01722 322882 for current project details or if you would like this information in another format or language. Last updated Oct 2021.

