

# Alabaré Place, Salisbury

**Alabaré Place provides accommodation in Salisbury for service users requiring high to intensive levels of support.**

## Mission

To provide accommodation for up to 41 people with high to intensive support needs in a supportive, stimulating and safe environment enabling them to make life changes and develop appropriate skills to live independently.

## Location

Alabaré Place is located in Barnard Street, Salisbury. It is within five minutes level walk to the City centre, which offers many training and leisure opportunities including Wiltshire College campus, shops, cinema and leisure centre. There are excellent public transport links to other parts of the City, and mainline train services to national destinations.

## Staff

13 members of staff provide twenty-four hour support to service users. Volunteers also play a role in providing activity sessions.

## Aims

- To enable service users to have the skills and confidence to move on to independent accommodation.
- To enable service users to build constructive and positive relationships within the community.
- To encourage an awareness of personal responsibility around safety and security.
- To enable service users to enjoy, identify and pursue their aspirations through training, education, employment and hobbies thus increasing their confidence and self worth.
- To increase awareness around physical and mental wellbeing and enable service users to access health services.

## Eligibility and referrals

Referrals are accepted via Wiltshire Council. In order to meet the eligibility criteria you need to be aged 16 and over, homeless and have a local connection to Wiltshire.

## Personal Action Plans

All service users are allocated a key worker and together agree an Action Plan based on a thorough assessment of their individual needs. Staff signpost service users to appropriate agencies. Service Users are encouraged to consider their future accommodation options from entry. Resettlement support is provided following moving on for an appropriate time limited period.

## Length of stay

Maximum stay in supported housing is up to two years in a person's lifetime.

## Facilities

Alabaré Place was newly built and fitted in 2011 to very high standards and includes on-site leisure and training facilities. It also accommodates a Drop In Centre which is open six days a week for rough sleepers. Other specialist agencies regularly attend the Drop In centre to provide advice and support.

## Training

Tenancy skills training is available through the delivery of Alabaré's Structured Keyworking programme and Ready to Move. Art, music, cooking, health and wellbeing activities and courses are available within Alabaré Place. Further training opportunities are available through Wiltshire College.

## Policies

- Licence and Support agreement to be signed on acceptance
- Smoking is permitted in bedrooms
- The consumption of alcohol on the premises is not permitted.
- Visitors are permitted on a risk assessed basis
- No overnight guests
- Suggestions are welcomed. Complaints procedure available for residents.

## Funding and external reviews

This service is funded by a grant from Wiltshire Council and payment of Accommodation Charge. It has undergone a Wiltshire Council Review and completed Alabaré internal Quality & Audit, both with excellent results.

## Equal opportunities and confidentiality

Alabaré believes in equal opportunities and will not discriminate against service users on any basis. All information about services users is regarded as confidential and safeguarded.

## For further information

Please contact **Naomi Webb, Senior Service Manager** on 01722 334687 or email [n.webb@alabare.co.uk](mailto:n.webb@alabare.co.uk)

The information in this document is intended as guidance only and is subject to change without prior notification. Please call 01722 322882 for current project details or if you would like this information in another format or language. Last updated Aug 2021.

