

North Wales

Conwy Homes for Veterans

Wales Homes for Veterans is a supported housing programme for ex-Service personnel who are homeless and have a range of support needs.

Mission

To provide supported accommodation for Veterans with low to high support needs in a responsive and safe environment enabling them to make life changes and develop so that they are able to move on to successful independent living.

Location

The project consists of houses in Glan Conwy, Llandudno Junction and Colwyn Bay, providing accommodation for 19 Veterans. Homes are located within walking distance of local amenities and with easy access to the nearest town centers.

Staff

Homes are staffed 115 hours per week by 3 staff members with staff on site between 9am and 5pm Monday to Friday. Between 5pm and 9am there is a duty on call system for emergency situations. The duty on call system also operates over the weekend. IE From 5pm Friday until 9am Monday.

Aims

- To enable residents to have the skills and confidence to move on to sustainable independent accommodation.
- To enable residents to build constructive and positive relationships within the wider community.
- To encourage an awareness of personal responsibility around budgeting, safety and security.
- To enable residents to enjoy, identify and pursue their aspirations through training, education, employment and hobbies thus increasing their confidence and self worth.
- To increase awareness around physical and mental wellbeing and enable service users to access appropriate health and mental welfare services.

Eligibility and referrals

Referrals are accepted from all stakeholders and partner agencies. IE SSAFA, Royal British Legion, Woody's Lodge, Local Authorities, CAIS, SMS, etc We also accept self-referrals. All residents must have served in the HM Armed Forces. Those referred must be homeless or at risk of homelessness, have support needs and be willing to engage with the support on offer. They should not pose a risk that cannot be managed by the service.

Personal Support Plans

All residents are allocated a key worker and together

they will look at what areas the resident requires support with. agree a support plan based on a thorough assessment of their individual needs. Staff work with residents and appropriate agencies including Veterans NHS Wales, CAIS, SMS, DWP.

Length of stay

There is no absolute limit as to when a resident has to move on, as everyone's support and accommodation needs are different. However, we like residents to move on to independent living within 2 years. After which through care support is available for 6 months after move on and residents can contact us any time after this for guidance with ongoing matters.

Facilities

All our houses have single bedrooms. Shared facilities include a residents' lounge with TV, kitchen.

Training

Training and employment are available through local DWP offices and stakeholders as well as Alabaré Homes for Veterans "Social Enterprise" called "Field Kitchen".

Policies A licence agreement to be signed on acceptance.

- No alcohol or drugs allowed in the house.
- No smoking is allowed in the house. There is a smoking area in the rear garden.
- Pets are allowed subject to the Charity's approval.
- 24 hour residents access as all residents have their own key.
- Visitors are permitted until 10pm.
- Complaints/Harassment/Appeal procedure for residents is in place.

Funding and external reviews

The project is supported by funding from The Armed Forces Covenant Libor Fund, and many generous individuals. Residents pay a licence fee (often covered by housing benefit though all residents need to pay a service charge).

Equal opportunities and confidentiality

Alabaré believes in equal opportunities and will not discriminate against service users on any basis. All information about services users is regarded as confidential and safeguarded.

For further information

Please contact Andy Jones, Service Manager, at a.jones@alabare.co.uk or 07500047801

The information in this document is intended as guidance only and is subject to change without prior notification. Please call 01722 322882 for current project details or if you would like this information in another format or language. Last updated January 2021.



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