

Bideford Supported Housing

In Bideford, Alabaré provides support for homeless adults and floating support in the community.

Mission

To provide supported accommodation to 22 people, aged 18 years and over, with medium to low support needs in a responsive and safe environment, enabling them to make life changes so that they are able to move on to sustained independent living.

Alabaré's services in Bideford:

- Charis House is a 9 room property, providing accommodation for men and women who are homeless with complex needs.
- High Street House is a 7-bed house providing support to people ready to move into their own accommodation.
- Silvester House is a 6-bed house providing support to people ready to move into their own accommodation.
- Floating support covering the Torridge area, providing support against homelessness for people in their own homes, and a clinic which provides instant short term solutions to issues.

Location

The houses are located in Bideford, within walking distance of the town centre. Leisure opportunities include a fitness gym and swimming pool, Tarka Trail, used for walking and there is bicycle hire. There is a regular bus service to Barnstaple, which has more leisure activities such as ten pin bowling and also a College for further education.

Staff

The properties are staffed Monday to Friday from 9am to 5pm. For Out of Hours there is a duty on call system, supported by an on call manager. The floating support is offered by one member of staff.

Aims

- To enable residents to have the skills and confidence to move onto sustainable accommodation
- To enable residents to build constructive and positive relationships within the wider community.
- To encourage an awareness of personal responsibility around budgeting, safety and security.
- To enable residents to identify, pursue and enjoy their aspirations through training, education, employment and hobbies thus increasing their confidence and self worth.
- To increase awareness around physical and mental well being and enable service users to access appropriate health & welfare services

Eligibility and referrals

Referrals are accepted through the Northern Devon HUB, which meets fortnightly on a Monday. All residents must be aged over 18 years. Any organisation can refer into the HUB. Torridge District Council uses two emergency accommodation rooms for referrals. One room is a longer-term room with lower level support.

Personal Support Plans, Outcomes Star

All residents are allocated a key worker and together agree a support plan based on an assessment of their individual needs. Staff can refer residents to other appropriate agencies and support their attendance at appointments. Resettlement support is also provided with outreach services available where individual need exists.

Length of stay

The maximum length of stay is 9 months.

Facilities

There are 19 single and three double bedrooms across the houses. Each house has a residents lounge, dining room and kitchen for communal use.

Training

Budgeting skills, healthy eating, shopping skills and life skills for independent living.

Policies

- Licence agreement to be signed on offer and acceptance of accommodation.
- No alcohol or drugs are allowed to be used or kept in either house.
- Smoking is not permitted in the house, a smoking area is provided.
- 24 hour access, all residents have their own key to the house and their room, there is a curfew time of 11pm.
- No visitors are permitted in either house.
- There is a Complaints /harassment procedure in place which residents have access to.

Funding and external reviews

This service is supported by Devon County Council.

Equal opportunities and confidentiality

Alabaré believes in equal opportunities and will not discriminate against service users on any basis. All information about services users is regarded as confidential and safeguarded.

For further information

Please contact Sharron O'Neill, Service Manager on 07500 929005 or email s.oneill@alabare.co.uk.

ENABLING A FULFILLING LIFE

The information in this document is intended as guidance only and is subject to change without prior notification. Please call 01722 322882 for current project details or if you would like this information in another format or language. Last updated Jul 2020

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