

# Unity House, Chippenham

**Unity House provides accommodation in Chippenham for service users requiring medium to high levels of support.**

## **Mission**

To provide accommodation for up to people with medium to high support needs in a supportive, stimulating and safe environment enabling them to make life changes and develop appropriate skills to live independently.

## **Location**

Unity House is located near Chippenham town centre, which offers many training and leisure opportunities including Wiltshire College

## **Staff**

Staff provide twenty-four hour support to service users. Volunteers also play a role in providing activity sessions. Alabaré has been an Investor in People since 2001.

## **Aims**

- To enable service users to have the skills and confidence to move on to independent accommodation.
- To enable service users to build constructive and positive relationships within the community.
- To encourage an awareness of personal responsibility around safety and security.
- To enable service users to enjoy, identify and pursue their aspirations through training, education, employment and hobbies thus increasing their confidence and self worth.
- To increase awareness around physical and mental wellbeing and enable service users to access health services.

## **Eligibility and referrals**

Referrals are accepted via Wiltshire Council. In order to meet the eligibility criteria you need to be aged 16 and over, homeless and have a local connection to Wiltshire.

## **Personal Action Plans**

All service users are allocated a key worker and together agree an Action Plan based on a thorough assessment of their individual needs. Staff signpost service users to appropriate agencies. Service Users are encouraged to consider their future accommodation options from entry.

## **Length of stay**

Maximum stay in supported housing is up to two years in a person's lifetime.

## **Facilities**

Each resident has an en-suite room and shares kitchen. Additionally there are laundry and communal facilities.

Unity House also has 8 short stay beds available to people who are homeless, plus up to 2 additional emergency beds. The other house facilities are also accessible to those using these emergency places.

There are also 6 self-contained flats on site, giving service users a chance to experience independent living but with support still available to them should they need it.

## **Training**

Tenancy skills training is available through the delivery of Alabaré's Structured Keyworking programme and Ready to Move. Art, music, cooking, health and wellbeing activities and courses are available within Alabaré Place. Further training opportunities are available through Wiltshire College.

## **Policies**

- Licence and Support agreement to be signed on acceptance
- Smoking is permitted in bedrooms
- The consumption of alcohol on the premises is not permitted.
- Visitors are permitted on a risk assessed basis
- No overnight guests
- Complaints and suggestions are welcomed

## **Funding and external reviews**

This service is funded by a grant from Wiltshire Council and payment of Accommodation Charge.

## **Equal opportunities and confidentiality**

Alabaré believes in equal opportunities and will not discriminate against service users on any basis. All information about services users is regarded as confidential and safeguarded.

## **For further information**

Please contact Naomi Webb, Unity House Manager on 01249 588018 or email [n.webb@alabare.co.uk](mailto:n.webb@alabare.co.uk)

The information in this document is intended as guidance only and is subject to change without prior notification. Please call 01722 322882 for current project details or if you would like this information in another format or language. *Last updated June 2018*

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