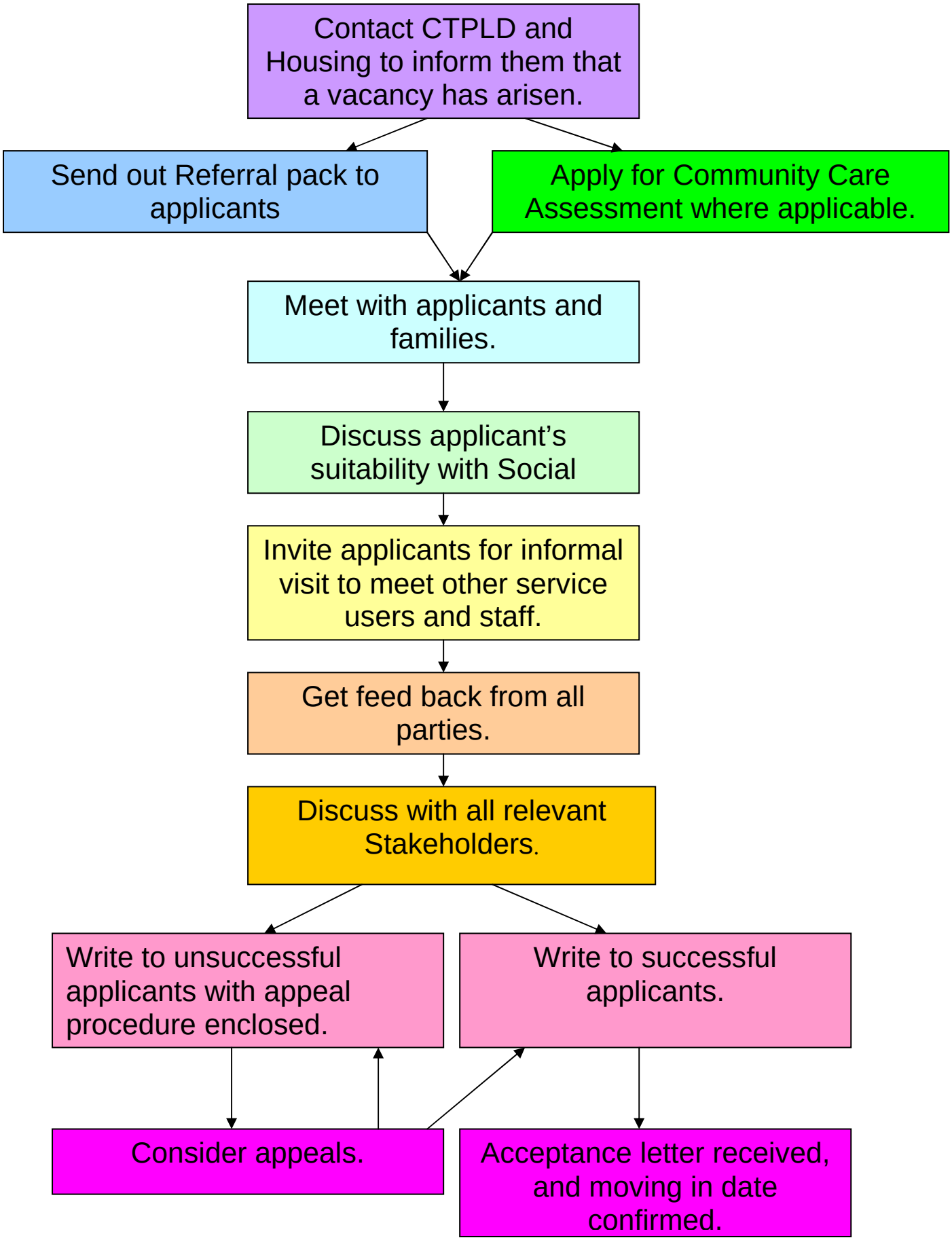Referral Procedure Flow Chart